

## Telephone Service Application

Please send completed form to

Fax: 1300 368 880

Email: [custcare@teleus.com.au](mailto:custcare@teleus.com.au)

Mail: PO Box 7738, St Kilda Road Victoria 8004

### 1. CUSTOMER INFORMATION

**ABN/ARBN**

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**Trading As (if applicable)**

**Years Trading**

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**Contact Name**

**Position**

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**Date of Birth**

**Drivers Licence No.**

**Employer**

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**Telephone ( )**

**Facsimile ( )**

**Mobile**

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**Contacts Email**

**Website**

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**Street Address**

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**State**

**Postcode**

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**Previous Street Address (if at above address for less than 2 years)**

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**State**

**Postcode**

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**Postal Address (if different to above)**

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### 2. SERVICE INFORMATION

(Complete Supplementary Line Application Form if further space required)

I elect to have the telephone numbers in this section tagged as (Please tick one)

Listed or

Unlisted

<u>Line Number</u>	<u>Name</u>	<u>Description</u>
( ) _____ !	_____ !	_____ !
( ) _____ !	_____ !	_____ !
( ) _____ !	_____ !	_____ !
( ) _____ !	_____ !	_____ !

### 3. DECLARATION

I (the Customer) apply to TELEUS Pty Ltd (ACN 137 248 287) for the supply of the Voice Services (as indicated in the service option) for the service numbers listed in Section 2 and acknowledge that:

- Voice Services are provided subject to the Standard Customer Agreement which is a standard form of agreement for the purposes of Part 23 of the Telecommunications Act 1997 (Cth) as filed with the Australian Communications Authority from time to time;
- By signing this Application I agree that I have been given the opportunity to read, or I have read, and agree to abide by the terms and conditions set out in the Standard Customer Agreement;
- This Application is deemed accepted by TELEUS Pty Ltd at the time my services are activated;
- TELEUS Pty Ltd will bill me for calls from my telephone lines in accordance with TELEUS Pty Ltd current prices as set out in the Rate Sheet provided with this Application as amended from time to time; and
- I agree to a contract term of 12 months. Early termination charges of \$250 or 50% of the plan fee remaining may be charged if I cancel my plan within the contract term

### 4. PRIVACY STATEMENT

If you are an individual we will collect personal information about you. Clause 7 of the Standard Customer Agreement contain provisions about the use by TELEUS Pty Ltd of your personal information. A summary of clause 7 of the Standard Customer Agreement is set out in the Summary provided with this Application. You should also read the provisions in the Standard Customer Agreement. By signing this Application you confirm that you have read and understood and you agree to those provisions.

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If you would prefer that we do not use your personal information for direct marketing purposes, please tick this box (see clause 7.2(e) of the Standard Customer Agreement, a summary of which is set out in the Summary provided with this Application, for the way in which we will use your personal information if you do not tick this box).

### 5. CREDIT CHECKS

If you are a company we will conduct credit checks on you. If you are a natural person you:

- Understand that the Privacy Act allows us to give a credit reporting agency certain personal information about you. The information we disclose to a credit reporting agency includes permitted information which will allow you to be identified, the fact that you have applied for credit and the amount, the fact that we are a current credit provider to you, repayments that are more than 60 days overdue and for which debt collection action has started, information that in our opinion you have committed a serious credit infringement (that is, acted fraudulently or shown an intention not to comply with your credit obligations) and cheques drawn by you for \$100 or more which have been dishonoured more than once;
- Agree to our obtaining from a credit reporting agency a credit report containing information about your personal credit worthiness for the purposes of assessing your application and assisting in collecting overdue payments and to our obtaining information about your commercial activities or commercial creditworthiness from any business which provides information about the commercial credit worthiness of persons, your accountant or any other supplier to you;
- Agree to our giving to and obtaining from any credit provider named in your Application or in a credit report on you issued by a credit reporting agency, information about your credit arrangements for the purposes of assessing your Application, notifying a default by you, allowing another credit provider to ascertain the status of your arrangements with us where you are in default with one or more other credit providers and generally assessing your credit worthiness; and
- Understand the information exchanged can include any information about your personal and/or commercial credit worthiness, credit standing, credit history or credit capacity which the Privacy Act allows credit providers to give to or receive from each other.

### 6. TRANSFER AUTHORITY

Telephone Company (from): \_\_\_\_\_

(to): TELEUS Pty Ltd ACN 137 248 287 G/F 493 St Kilda Road, Melbourne Vic. 3004

I, the authorised signatory, have responsibility for dealing with telecommunications matters and am authorised to sign this transfer authority and make the changes to the services listed in Section 2 above and agree that:

- The telephone service number(s) under the accounts identified in Section 2 above are to be transferred to TELEUS Pty Ltd.
- I acknowledge that the service numbers provided in Section 2 are correct and correspond to the service numbers I require to be transferred to TELEUS Pty Ltd.
- I engage and authorise TELEUS Pty Ltd to facilitate the porting of all 13, 1300 and 1800 service numbers as listed above, such porting to be completed at TELEUS Pty Ltd's discretion. In connection with that porting, TELEUS Pty Ltd can ask my current telephone company to provide any information relating to the service numbers listed in Section 6 above which is necessary to effect the porting and TELEUS Pty Ltd can use that information to effect the porting.
- A porting charge may apply for each 13, 1300 or 1800 service number.
- There may be consequences from the transfer arising from my existing telephone contract and it is my responsibility to check the terms and conditions of any existing contracts relevant to the services being transferred.
- TELEUS Pty Ltd may choose my carrier.
- I acknowledge that I may surrender all incentives and benefits with my current telephone company (eg, discount plans, charity concessions).
- TELEUS Pty Ltd can ask my current telephone company to release me.
- I authorise TELEUS Pty Ltd to sign on my behalf and in my name forms of authority to my current Supplier to transfer my services into my name.
- The telephone service number(s) will be transferred with their current status (eg call barring) and specific services provided by my current telephone company may not be transferable.
- The telephone service number(s) will remain active with my current telephone company until the transfer is effective.
- I will be solely responsible to TELEUS Pty Ltd for all charges incurred by me on the service numbers I have provided to TELEUS Pty Ltd for transfer to them, after the date the transfer is effective.
- I understand I will still be responsible to my current telephone company for any charges which are incurred and/or billed up to the date the transfer is effective.
- I will contact my current telephone company in relation to providing service and any faults until the transfer is effective.
- You will tell me when the transfer is effective.

Authorised Signature \_\_\_\_\_

Date \_\_\_\_\_

Name \_\_\_\_\_

Position \_\_\_\_\_

Confirm Preselection Voice Plan \_\_\_\_\_

Full Service Plan \_\_\_\_\_

Note: TELEUS Pty Ltd is not responsible for any errors or omissions published.