



an LMGPS Pty Ltd Company

CRITICAL INFORMATION SUMMARY

MOBILE BROADBAND

INFORMATION ABOUT THE SERVICES

Teleus Mobile Data Plans are a post-paid mobile data service using parts of the Telstra Mobile Network to provide a mobile broadband service. This service agreement is independent of any other service you may receive from Teleus.

Minimum Term is 1 month.

Other Important Conditions

Offer available to approved customers only.

Services are provided under our Standard Form of Agreement <http://www.teleus.com.au/important-documents>

Fair Use and Acceptable Use Policy Apply - <http://www.teleus.com.au/important-documents>

WHAT'S INCLUDED

Your Monthly Data allowance gives you access to the internet in Australia. Calls are not included in this plan.

WHAT'S NOT INCLUDED

Your Monthly Data can't be used overseas. All call, sms and mms types are not included in this plan.

BYO HANDSET

You will need to bring your own (BYO) Mobile Network compatible device. Be sure to check that your device supports 3G-850MHz and both 4G 1800MHz and 4G 700MHz banding, to ensure you get the best possible experience on the PTG Mobile Broadband Plan. Check your device manual or manufacturers website for more details.

MOBILE COVERAGE

The service utilises part of Telstra's 4G, 3G network (4G=1800MHZ/700MHZ plus 260MHZ in selected areas, 3G=850MHZ plus 2100MHZ in selected areas, The coverage may be different than a service connected directly to the carrier.

USING YOUR MOBILE OVERSEAS

Your plan has International Roaming deactivated by default, unless you have contacted our customer support line to activate it. Using your service overseas costs more so you will be charged separately for this usage.

The main charges that apply while overseas are
- mobile data - 3.80 per MB

CONTACT

We are dedicated to excellence in servicing our customers, if you would like to know more about this plan, please contact:

Phone: 1300 939 717 - Monday to Friday (9am-5pm AEST)
Email: info@teleus.com.au
Website: www.teleus.com.au
ABN: 48 612 519 178

CONCERNS OR DISPUTES

If you have any questions, concerns or complaints, you can access our Complaints Handling Policy.

<http://www.teleus.com.au/important-documents>

or call us on 1300 939 717 Monday to Friday (9am-5pm AEST).

If you are not satisfied with the resolution of your complaint you can contact:

The Telecommunications Industry Ombudsman

Phone: 1800 062 058.
Email: tio@tio.com.au
Website: www.tio.com.au

Please note this is only a summary, if you would like more information regarding this offering, please contact us. Pricing mentioned was correct at the time of printing.



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INFORMATION ABOUT PRICING

Product	Mobile Data 1GB	Mobile Data 5GB	Mobile Data 10GB	Mobile Data 15GB
Monthly Access Fee	\$ 20.00	\$ 30.00	\$ 40.00	\$ 50.00
Postage & Handling (SIM Card)	\$12.95	\$12.95	\$12.95	\$12.95
Monthly Data Allowance	1GB	5GB	10GB	15GB
Excess Data (per GB)	\$10.00 per GB			
Minimum Spend Over 1 Month	\$32.95	\$42.95	\$52.95	\$62.95

The rates above do not include all call types. Other call types include, but are not limited to, calls to satellite, Dial IT Services, Directory assistance (1223), international calling and Calls to 1234. A full list of these rates can be found at www.planettel.com.au/important-documents.

TRACKING YOUR SPEND

Teleus will send you an SMS when you reach 50%, 85% and 100% of your included Data allowance. You will also receive an SMS everytime an additional 1GB of Data is added. A maximum of 5 Data Top ups per month are permitted. Once all 5 top us have been exhausted, your mobile data will cease working until the monthly plan period is over.

EARLY TERMINATION

No Early termination fees are applicable on this plan, if you cancel before the end of the first month the monthly access fee will be forfeited.

BILLING

We will bill you in advance for the Monthly Access Charge and features from your day of Sign Up. Our billing period starts on the 1st of every month.

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